



Downtown Dallas data center



The Downtown Dallas data center complex was built with a single focus: protecting your mission-critical data and applications. Featuring a data center footprint exceeding 80,000 square feet, this facility is the embodiment of the cutting-edge. The data center runs the latest in UPS power equipment and the most powerful, yet energy efficient cooling system.

You'll have our full attention, from colocation to managed solutions and professional services support. Our knowledgeable data center engineers, service staff and experts in compliance, security and optimized infrastructure is on it, 24/7, providing tailored solutions that support your growth.

Additionally, our Downtown Dallas data center offers rich connectivity to provide low latency and high availability for your applications and data. Features include an industry-leading 100 gigabit network backbone -- scalable to 400 Gbps, carrier hotel connectivity, Layer 2 access to 80 on-net carriers, proactive Layer 3 and Layer 4 distributed denial of service protection and a 100% network and bandwidth uptime commitment.

Quick facts

- 80,447-square-foot data center footprint
- 6.66 MW critical load UPS capacity; N +1 UPS redundancy
- N+1 cooling redundancy
- 100% SLA on power, network and bandwidth
- 5-zone security access

Additional features

- Migration and capacity planning
- Meeting room and dedicated work areas for customer use
- Remote hands support available
- Business continuity and disaster recovery services, solutions and support available
- Public, private, hybrid and compliant cloud solutions, as well as cloud recovery and dedicated servers, available
- Professional services including migration, security and risk management, assessments and audits, as well as performance and network architecture support, available

Facility specifications

Power & cooling

- N+1 UPS redundancy
- 6.66 MW critical load UPS capacity
- 150+ W/SF power density
- N + 1 cooling redundancy
- Hot/cold aisle configuration
- 100% power SLA
- 2.0 PUE rating

Compliance

- HITRUST CSF compliant site
- Annual, independent audits according to: ITAR; EU-US Privacy Shield framework; SOC 1 Type II, SOC 2 Type II, SOC 3; SSAE 18
- HITRUST and PCI certification services available
- Regulatory and standards compliance assessment, analysis, consulting and planning services available

24/7 Security

- Physical environment, power delivery, generator and diesel fuel monitoring
- Round-the-clock security and technical staff
- Dual-factor authentication access
- Biometric scanners
- 5-zone security access
- Monitored security cameras and intercom system
- Cage cameras available

Connectivity

- Carrier hotel connectivity
- 100 Gbps network backbone, scalable to 400 Gbps
- 3 Tb total network capacity
- Layer 2 access to 80 on-net carriers
- Carrier-neutral blended, and proactively managed and monitored, IP bandwidth
- Redundant, automatically rerouted connections ranging from 10 Mbps to 10 Gbps
- Proactive Layer 3 and Layer 4 DDoS protection
- 100% network and bandwidth uptime

Flexential solutions portfolio



Colocation



Interconnection



Cloud



Data Protection



Professional Services

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